



TEN GOLDEN RULES TO PREVENT FRAUD

Remember these ten golden rules to help you prevent fraud and beat the scammers:

1. Be suspicious of all 'too good to be true' offers and deals. There are no guaranteed get rich-quick schemes.
2. Don't agree to offers or deals immediately. Insist on time to get independent or legal advice before making a decision.
3. Don't hand over money or sign anything until you've checked someone's credentials and their company's.
4. Never send money to anyone you don't know or trust, whether in the UK or abroad, or use methods of payment you're not comfortable with.
5. Never give banking or personal details to anyone you don't know or trust. This information is valuable, so make sure you protect it.
6. Always log on to a website directly, rather than clicking on links in an email.
7. Don't just rely on glowing testimonials. Find solid independent evidence of the company's success.
8. Always get independent or legal advice if an offer involves money, time or commitment.
9. If you spot a scam or have been scammed, report it and get help.
10. Don't be embarrassed about reporting a scam. Because the scammers are cunning and clever, there's no shame in being deceived. By reporting it, you'll make it more difficult for them to deceive others.

Report a scam – <https://www.citizensadvice.org.uk/consumer/scams/reporting-a-scam>.

Call the police on 101 if you know the suspect or they're still in the area.

Contact **Citizens Advice Broxbourne** - **0808 278 7915** (Monday to Friday 9 to 5 pm)